



Safety Recall Notice

Batteries for HP, HP Pavilion, HP Compaq, and Compaq Presario Notebook Computers

HP is expanding a worldwide voluntary recall of certain battery packs shipped in notebook PCs manufactured between August 2007 and May 2008. The batteries can overheat, posing a fire and burn hazard to consumers. The affected battery packs were distributed in certain notebook PCs within the following model/series.

HP Pavilion			Compaq Presario			HP	HP Compaq	
dv2000	dv6500	dv9700	A900	V3000	V6000	G6000	6510b	6715b
dv2500	dv6700	dx6000	C700	V3500	V6500	G7000	6515b	6715s
dv2700	dv9000	dx6500	F500	V3700	V6700		6710b	6720s
dv6000	dv9500	dx6700	F700				6710s	



What to do:

1. Immediately stop using your battery pack.
2. Visit the HP Notebook PC Battery Recall website to verify if your battery pack is part of this program or call the number below (U.S. & Canada only).

<http://www.hp.com/support/BatteryReplacement>

1-888-202-4320 (U.S. & Canada) 7 am–7 pm CST, Monday–Friday

3. Worldwide should visit the HP Notebook PC Battery Recall website above or call the specific in-country telephone number at http://welcome.hp.com/country/us/en/wwcontact_us.html.

Note: For world wide support, select the world wide link; select the country/language and the click Technical support after you buy.